

Accompanying document for repairs

Dear customer!

You wish to send us a TOX® component for repair. To this end, please observe the following procedure:

- 1** Please fill in this form. A repair can be carried out only with this accompanying document!
- 2** Send the filled in form via e-mail to **repair@tox-de.com** before the dispatch.
- 3** You will then receive the following documents from us via e-mail. Please print them out and use them as follows:
 - a **delivery note** with barcode which you include in the consignment
 - an **address label** which you attach to the outside of the consignment
- 4** Please also include a **copy of this accompanying document** in the consignment.

Please note that the address label is not a shipping document!

Customer data
Company:
Department:
Name, First Name:
Adress:
Tel.:
E-mail:
Billing address (if different):
Order number (if available):
Technical contact partner (for queries):
Tel.:
E-mail:

Product details (see type plate)
<input type="checkbox"/> TOX®-Powerpackage <input type="checkbox"/> TOX®-ElectricDrive <input type="checkbox"/> TOX® Control System
<input type="checkbox"/> TOX®-Process Monitoring <input type="checkbox"/> Other product:
Type / Designation:
TOX®-Material number:
TOX®-Serial number:
Or alternative: disassembled from the following module with obligatory statement of serial number:

Repair details

Claim

Standard repair With cost estimate

Emergency repair An emergency repair is carried out at an extra charge and without cost estimate.
An advance notice of the emergency repair is absolutely essential.

Creation of a repair report (cost € 90,00)

Damaged or defect parts are disposed by TOX® PRESSOTECHNIK after diagnosis.
If you don't agree, please state this here:

Please return defective parts (subject to shipping charges)

Description of fault / Reason for delivery

Preventive maintenance Mechanical fault Electrical fault

Error report file (BugReport.zip) via e-mail

Data backup: Yes No

Description of the fault:

Sporadic fault Permanent fault

Return shipment (Desired type of shipment)

Standard Next Business Day

Special transport Pickup in Weingarten

Attention! Please ensure that no add-on parts are still attached to the machine!